

Victim Assistance Services

Department of Corrections Office of Victim Services

Information, Assistance, Support

1-801-545-5899

1-801-545-5658

Information and Referral Line

For information on the following:

Domestic violence issues; Shelters;

Advocacy; Counseling; etc.

1-800-897-5465

Utah Legal Services

(outside the Salt Lake area)

For legal questions and protective orders

1-800-662-4245

Legal Aid Society

(Salt Lake area only)

1-801-328-8849

Statewide Sexual Assault Information Line

1-888-421-1100

Crime Victims Reparations

*For financial help as a result of
violent crime*

1-800-621-7444

Board of Parole and Pardons

1-801-261-6464

VINE Information

Write down the following information and keep
in a safe place:

Inmate name:

Inmate number:

Date of birth:

Your four-digit PIN:

Notes

Do not depend solely on the VINE
service for your protection. If you feel that
you may be at risk, take precautions as if
the offender has already been released.

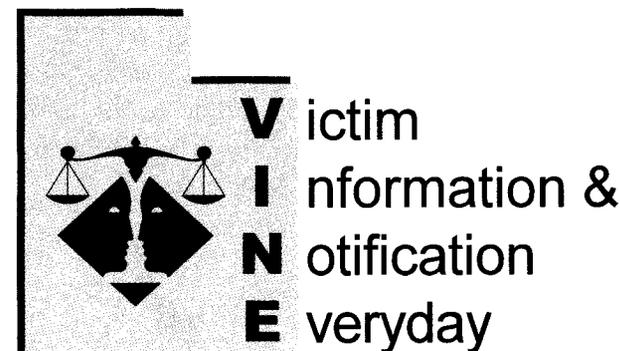
If you have questions, concerns, or
need assistance, call:
Department of Corrections
Victim Services
801-545-5658

For crime victims, there is strength in numbers.

Especially this one.

1-877-UT4-VINE

(Toll-free - 1-877-884-8463)



For inmate information, call the Utah State Department of Corrections VINE® service.

Provided by the
Utah State Department of Corrections

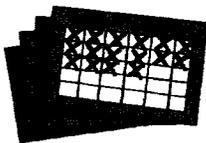
In partnership with Appriss®

What is VINE®?

Victim Information and Notification Everyday

VINE is a free, anonymous, computer-based service that provides victims of crime two important services: information and notification.

Information



For offender custody information, call toll-free, 1-877-UT4-VINE (1-877-884-8463) and follow the prompts. Callers use basic information to search the VINE offender database. VINE will quickly tell the caller if the offender is still in custody. Victims may call VINE from any touch-tone phone, any time, to check on an offender's custody status.

Notification



Callers may then choose to register for an automatic notification call when an offender is released, transferred, placed on work release, or dies in custody. To register, callers simply enter the phone number, including area code, where they want to be reached, and a PIN for use during notification. Once registered, crime victims will receive automatic telephone notification calls when one of the above events occurs.

Utah VINE Service - Q and A

How do I participate in the VINE program?

To register for notification, call the VINE hotline. If you are not sure if you have registered with VINE, call the Utah Department of Corrections Victim Service Unit at 1-801-545-5899. For inmate custody information call VINE directly from a touch-tone phone.

What is a PIN?

The PIN (Personal Identification Number) is a four-digit number chosen by the victim to be used to stop notification calls from VINE. The PIN should be a number that is easy to remember. Entering a PIN is the only way to confirm and stop VINE notification calls.

What if I'm not at home or my phone is busy when VINE calls?

The VINE service will keep trying to reach you. If there is no answer or the line is busy, VINE will continue to call every half hour for 24 hours. VINE will leave a message on an answering machine, but will continue to call every two hours for the 24-hour period. Since VINE calls automatically when an offender's custody status changes, notification calls may come in the middle of the night. However, notifications on the death of an inmate will be restricted to between the hours of 7 a.m. and 10 p.m.

Can I register more than one telephone number with VINE?

Yes. You may register up to two telephone numbers with VINE.

Does VINE guarantee my safety?

The VINE program is designed to provide you with quick and easy access to offender information and to alert you when an offender's custody status changes. Do not depend solely on VINE or any other program for your safety.

Which offenders are monitored by the VINE service?

VINE monitors all adult offenders housed in Utah Department of Corrections Facilities.

1-877-UT4-VINE (Toll-free 1-877-884-8463)

